

## LES COOK, CFA CITRUS COUNTY PROPERTY APPRAISER

Inverness - Main 210 N Apopka Ave., Suite 200 Inverness, Fl 34450 (352)-341-6600 (352)-341-660/6615 fax

**Web** ccpaweb@citruspa.org www.citruspa.org Crystal River - West Side 1540 N Meadowcrest Blvd. Crystal River, Fl 34429 (352)-564-7130 (352)-564-7131 Fax

Commitment ~ Innovation ~ Respect ~ Integrity ~ Service

## IN-PERSON CUSTOMER SERVICE BY APPOINTMENT ONLY

Due to COVID-19 we are encouraging phone calls or web inquiries pertaining to your TRIM notice. In person meetings will be held by appointment only from 9:30-3:30 by calling 352-341-6631. If you have further questions regarding how COVID-19 may affect your values, please read our COVID-19 FAQs and TRIM FAQs at <a href="www.citruspa.org">www.citruspa.org</a>. We are following CDC social distancing best practices. As we work together, the safety of our customers and employees is of the utmost importance.

There are many questions that can be answered and functions that can be performed right from your home, on our website. Our staff remains available to assist you via phone. You may also contact our customer service staff at (352) 341-6600 or (352)-564-7130 and we can further assist you with many of your Property Appraiser office needs.

Customer Service is our number one priority and we remain committed to providing convenient and comprehensive service without requiring an office visit.

You may file your homestead exemption application by using our online system at <u>citruspa.org</u> The deadline for 2021 homestead and other exemption applications is not until next year on March 1<sup>st</sup> of 2021. Questions regarding 2020 late filing exemptions should be directed to customer service at the numbers above.

A change of address can be done over the phone or on the web by clicking the "Please contact my office directly" link then click <a href="mailto:ccpaweb@citruspa.org">ccpaweb@citruspa.org</a>. Fill in the webmail form to submit the change or other communications to our office. Please reference your alternate key number on the form.

The Tangible Personal Property (TPP) Return filing deadline is April 1st. The 30-Day TPP Extension Request Deadline is March 31st. The extension request form is available online as well. The Property Appraisers office can grant extensions and waive penalties for untimely return filings caused by COVID-19. You would hear back from our office about the granting of your extension.

Please continue to check our website at citruspa.org and our social media posts on Facebook for updates.